

## From creativity to innovation and elevation

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#### Elevation means reaching a new level

- Libraries as partners in agenda of the knowledge society
- 'Innovation' the key to future wealth and ability to compete on a global scale
- The challenge to deliver new services and products in a changed context

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#### Elevation means realizing a new vision

- The vision is integrating the access to reliable and relevant information in the daily lives of citizens and offering support and inspiration to benefit
- 3 main goals in the national stratgy
  - a full scale webbased library offer all types of material accessible on the web
  - new concepts for the library place
  - the 'new librarian' at hand where people are

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#### Some challenges to adress

- Organisational new conditions, partnerships & services
- · Innovationprogrammes & tools
- Competence- delevopment, new skills and mindset
- · Marketing in a new context

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#### BIBLIÇABNISSTYRELSEN

#### Organisational challenges - two examples

- Opening hours: should customers run the library in the evening?
- The Copenhagen proposal: reduction of branches extension of services better for the user?

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Demonstr	rating Elevation: the new library plac	e
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#### DIBLICREDISSTYRELSEN

#### Striking offer- 'The game cube'



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#### BIBLICATEMSSTYRELSEN

### Demonstrating elevation: new design ogf the library space

- Open & transparent
- Matching various needs



Kolding Bibliotek

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	BBCCHSK	TYRELSEN
The bigge	st challenge of all	
Change in	user behavoiur –	
•	tasks and roles	
• 3 general	recommendations:	
<ul> <li>Traditional value to th</li> </ul>	services still highly appreciated- add	
•	services up to date	
	reading promotion and social inclusion nto strong national concepts	1
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